

Purchased December 2020

iPad Damage and Loss

iPad Warranty claims

If your child's iPad will not switch on, or if the main button stops working, this is a warranty job and a repair can be booked directly through Apple. This warranty lasts for 12 months from purchase date.

iPad Insurance claims

If the iPad has been dropped, damaged or stolen whilst in the possession of your child, this needs to be reported via the Parent's Portal following the link below:

Before you start the insurance claims process via this link, please make sure you have the below information ready.

- Students name
- Parent name and contact details.
- Device S/N
- School Address

https://edutech.zone/parent_enquiries

Parents can also email support@edutech.zone if they have an problems completing the form themselves, or they can fill out our online enquiry form https://edutech.zone/parent_enquiries/